

Killinghall Medical Centre
43 Ripon Road
Killinghall
Harrogate
HG3 2DG
Tel: 01423 505828



Jennyfield Health Centre
Grantley Drive
Harrogate
HG3 2XT
Tel: 01423 524605

28-30 King's Road
Harrogate
HG1 5JP
Tel: 01423 560261

Dr Moss and Partners Patient Participation Group

Minutes of Meeting held on Wednesday 12th September 18 **St Roberts Centre, Harrogate**

Present:

Philippa Bogle (Chair), Claire Saunders (Patient Services Manager), Dr Leach (Senior GP Partner), Dr Andy Kempston (GP Partner), Jean Croft, (Nurse Manager) Steve Chapman, Freda Roach, Elaine Flanagan, Rita Lister, Chris Gilliland (minute taker), Justin Park & Tricia Smith (new members) Stacey Stanton, Pharmacy Technician joined us to talk about medicine wastage

Apologies:

James Springell, Malcolm Bottomley, Hazel Mitford, Sue Rees, Janet Baird, Rob Tipler, Mike Harris

Philippa welcomed us all and each introduced themselves for the benefit of the new members. Paul Manson has left the group but will assist where possible in the future. We then moved on to the action points of the last meeting.

Philippa has made a start on the networking with other groups of which there are about 25 in the area. She is looking at the online forum for Practice Managers and is aware that not all groups have the same goals or function.

The Strategy feedback for the group has been collated and forms the new PPG strategy for the coming year. This has been printed and was distributed at the meeting.

The venue of St. Robert's Centre was accepted as the best place to meet and we can use the church car park.

The minutes were proposed as true and accurate by Dr Leach and Elaine Flanagan.

Practice Update

The walk in flu clinics will begin again, the first on the 20th October and the second on the 3rd November. Alongside will be bookable appointments on all days for those who qualify for the inoculation. Two types of vaccine are available, one for the under 65's and one for those over that age. PPG volunteers will help with marshalling as last year. Appointments must be booked over the phone or in person.

Killinghall Medical Centre
43 Ripon Road
Killinghall
Harrogate
HG3 2DG
Tel: 01423 505828



Jennyfield Health Centre
Grantley Drive
Harrogate
HG3 2XT
Tel: 01423 524605

28-30 King's Road
Harrogate
HG1 5JP
Tel: 01423 560261

The Practice is seeking to employ more receptionists a business administrator, a Health care assistant or phlebotomist.

Dr. Leach then gave us a rundown of how the practice will be working more closely with Church Road and Leeds Road practices with the view to forming a hub where services could include outreach hospital services, social services, eye clinics etc and this would be in line with CCG requirements and more cost effective. He then pointed out the difficulty of relocating to another more suitable building.

Claire then pointed out the QOF paper which we had and we looked at the clinical leads listed.

ACTION POINT

To re-do the QOF papers with the full names of the Doctors on it rather than just initials.

Philippa then discussed the Patients Partnership Group Strategy (PPG) and asked us to think about which of the three priorities we would like to be involved with.

ACTION POINT

Members to let Philippa know which priority they will work with before next meeting.

Stacey then gave a talk on her seconded role, advising on medicine wastages.

Stacey will visit hospitals, nursing homes, practices, and gatherings like ours to offer advice on how to reduce wastage. At the moment wastage costs the NHS some £100000 (million) per year and this reduces other services. Stacey will be researching the reasons for wastage and offering solutions like an increase in online prescription ordering, more input from pharmacists, GP's advising when medicines no longer needed, and public education. To this end Stacey will visit care homes to see if methods of ordering can be improved to avoid over ordering or ordering inappropriately.

The meeting closed with thanks to Stacey and the date of the next meeting will be **Wednesday 21st November 18.**