

MINUTES OF PPG MEETING OF DR.MOSS AND PARTNERS.

HELD AT THE MANOR HOUSE, CORNWALL ROAD ON THURS.
25th JULY 2019.

Present. Claire Saunders, Philippa Bogle, Dr. Poskitt, Chris Gilliland, Mike Harris, Elaine Flanagan, Steve Chapman, Justin Park.

Apologies, Dr Leach, Kate Benito, Helen Meecham, Malcolm Bottomley, Sherlita Gilliland, Tricia Smith, Freda Roach, and Sue Rees.

We began our meeting by going over the minutes and action points of our last meeting:

- a. We are still waiting for the Living Well electronic data.
- b. Philippa went to the practice meeting and all found it most helpful.
- c. Mike Harris is our rep with National Association of Participation Groups
- d. Elaine and Freda will take on the management of volunteers helping in the practice

The other AP's will be actioned once the new Business Manager is in post.

Practice Update.

Our new business manager is James Sharratt who comes from a business background and will start in September.

Nurse Jean Croft has left to start a business based in Cumbria. Kim Cullen is the new nurse manager and Bev Shepherd and Carly will be our new part time nurses.

2 GP's starting, Dr. Olivia Will and Dr. Rachael Mellor.

Laura, our Health Care Assistant will be back next February.

We filled in forms for Claire agreeing to share data within the group.

Automatic repeat prescriptions have ceased and to order you must either email, use the system online, or drop the request into the GP or even post it. It will take longer to have the medicine dispatched so please order in good time. There were reasons given but it seems to have been a unilateral decision taken last May. No patient survey was undertaken.

We decided to invite the PPG from our network practices to attend our next meeting with a view to opening up the PPG to a wider body.

Mike then showed us the NAPP website and gave us the username and password. U.name; Harrogateppg@gmail.com

Password. TheStray200

Please feel free to use this site. Please also note that systemonline can be accessed via the NHS app so appointments and prescriptions can be requested even if the practice computer is off line.

Next Meeting, 12th September at St.Robert's at 18.30